My Serial Number Does Not Work During Activation Of Unity

我的序列号在Unity激活期间不起作用

**Symptoms**

* I am getting the error message *"Your serial number is invalid"*
* 我得到了错误信息*"Your serial number is invalid"*
* I am getting the error message *"Serial has reached the*  
  *maximum number of activations. Disable existing activations to reuse this*  
  *serial key"*
* 我得到了错误信息*"Serial has reached the*  
  *maximum number of activations. Disable existing activations to reuse this*  
  *serial key"*
* I have recently updated to Windows 10 and I am now getting the error message: *"There was a problem validating the license because the operating system identification seems to have changed"*
* 我刚更新了Windows 10收到错误信息：*"There was a problem validating the license because the operating system identification seems to have changed"*

**Cause**

***If you are receiving the error, "Your serial number is invalid," or "Serial has reached the maximum number of activations. Disable existing activations to reuse this serial key":***

***如果您收到Your serial number is invalid," 或 "Serial has reached the maximum number of activations. Disable existing activations to reuse this serial key"的错误:***

This means you have reached the activation limit for your license and you would need to return activation's on the license to your online account.

意味着您已经达到许可证的激活限制，您需要将许可证的激活信息返回到您的在线账户。

Each *Standard* Unity license allows a single person to use Unity on *two* machines that they have exclusive use of.

每一个*Standard* Unity许可证允许一个人在两台机器上使用

Each Student of Faculty*Educational* Unity license allows a single person to use Unity on *one* machine that they have exclusive use of.

每个教育机构的Unity许可证的学生允许一个人在一台机器上使用

***If you are receiving the error, "There was a problem validating the license because the operating system identification seems to have changed":***

***如果您收到错误"There was a problem validating the license because the operating system identification seems to have changed":***

If you have migrated to another machine, re-imaged your current machine, or your machine has malfunctioned and you have not returned activations on your license, you will receive an error when you try to activate Unity. If this happens, you will need to contact Support to reset your activations manually.

如果您已迁移到其他计算机，重新还原您的计算机，或者您的计算机发生故障，并且您没有在许可证上返回激活，则当您尝试激活Unity时，您将收到此错误。如果发生此错误，您需要联系管理员来手动重置您的激活。

**Resolution**

To return activations on your license purchased before June 2016, go [here.](https://store.unity3d.com/account/licenses)

要返回2016年6月之前购买的的激活，点击这里

To return activations on licenses purchase after June 2016, please see this [article.](https://support.unity3d.com/hc/en-us/articles/205056069-How-do-I-return-the-activations-on-my-Pro-Plus-license-)

要返回2016年6月之后购买的的激活，点参考这篇文章

If you are unable to return activations on your license via the Web Store, contact support with the following information:

如果您无法通过网上的应用商店返回许可证上的激活，请通过以下信息联系支持人员。

* The 22 character serial number (R3/U3-XXXX-XXXX-XXXX-XXXX-XXXX)
* 22个字符的序列号（R3/U3-XXXX-XXXX-XXXX-XXXX-XXXX）
* The email account this serial number is associated with
* 此序列号与之相关联的电子邮件账户

You can contact Support [here](https://support.unity3d.com/hc/en-us/requests/new).

您可以在这里联系支持人员。

**More Information**

Please note, Educational Perpetual licenses cannot be returned online and you must contact Support for assistance.

请注意，教育永久许可证不可以在线退回并且您必须联系支持以获取帮助

For information on how to return licenses that have been activated manually then see the article [here](https://support.unity3d.com/hc/en-us/articles/205945805-The-serial-was-activated-manually-for-this-computer-and-cant-be-returned)

有关如何返回手动激活的许可证信息，请参阅这里文章。

For serials that cannot be managed online then see the article [here](https://support.unity3d.com/hc/en-us/articles/205842625-Serial-cannot-be-managed-from-the-online-store-)

对于无法在线管理的序列号，请参考这篇文章